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2004 DEC -9 AM 8:30

December 4, 2004 T.R.A. DOCKET ROOM

Chairman Pat Miller  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243

Re: 2004 Docket Nos: 04-00166 and 04-00211

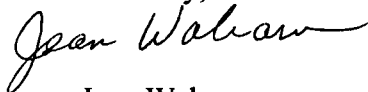
Dear Chairman Miller:

The Tennessee Regulatory Authority Dockets 04-00166 and 04-00211, if approved, could allow higher rates for calls from inmates at Tennessee jails and prisons. I am urging you to support the children and families of prisoners and vote against any increases in costs and any possible decreases in the time length of calls (from 30 minutes to 10 minutes) from a state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationships through regular 30-minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated incarcerations and ultimately make our communities safer for all Tennessee families. To shorten the length of the calls would be devastating to family bonds. Affordable local and long distance calls are especially critical for families who are not physically or financially able to visit prisons that are often in remote locations where public transportation is not available and overnight accommodations and meals would drive up the costs. I am also concerned that the current telephone provider, Global TelLink, lacks accountability to its customers. We insist that improved customer service and better billing services are required of all telephone service providers to prisons and jails in Tennessee.

As a concerned citizen, I will be watching these issues very closely. I earnestly hope that you will support the families of Tennessee's prisoners and not the interests of big business.

Sincerely,



Jean Walraven  
2015 Falcon Lane, SE  
Cleveland, TN 37323  
Cleveland, TN 37311

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Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243

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Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationships through regular 30-minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated incarcerations and ultimately make our communities safer for all Tennessee families. To shorten the length of the calls would be devastating to family bonds. Affordable local and long distance calls are especially critical for families who are not physically or financially able to visit prisons that are often in remote locations where public transportation is not available and overnight accommodations and meals would drive up the costs. I am also concerned that the current telephone provider, Global Tellink, lacks accountability to its customers. We insist that improved customer service and better billing services are required of all telephone service providers to prisons and jails in Tennessee.

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Sincerely,

*Larry I Doffe*  
*Charlotte Doffee*

Larry Doffee

Charlotte Doffee

5672 Avenwood Circle, N.W.  
Cleveland, TN 37312

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2004 DEC -9 AM 8:30

December 3, 2004

T.R.A. DOCKET ROOM

Chairman Pat Miller  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243

Re: 2004 Docket Nos: 04-00166 and 04-00211

Dear Chairman Miller:

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Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationships through regular 30-minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated incarcerations and ultimately make our communities safer for all Tennessee families. To shorten the length of the calls would be devastating to family bonds. Affordable local and long distance calls are especially critical for families who are not physically or financially able to visit prisons that are often in remote locations where public transportation is not available and overnight accommodations and meals would drive up the costs. I am also concerned that the current telephone provider, Global TellLink, lacks accountability to its customers. We insist that improved customer service and better billing services are required of all telephone service providers to prisons and jails in Tennessee.

As a concerned citizen, I will be watching these issues very closely. I earnestly hope that you will support the families of Tennessee's prisoners and not the interests of big business.

Sincerely,



Helen Doffee  
805 Green Hills Drive, SE  
Cleveland, TN 37323

RECEIVED

Anne Leonard

112 Mavella Ct 2004 DEC -9 AM 8:30  
Goodlettsville, TN 37072

November 28, 2004  
T.R.A. DOCKET ROOM

Re: 2004 Docket #'s 04-00166 and 04-00211

Mr. Riley Darnell  
Secretary of State  
Tennessee State Capitol  
Nashville TN 37243

Dear Sir,

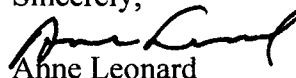
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Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford.

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Sincerely,

  
Anne Leonard

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2004 DEC -8 PM 3:48

December 4, 2004

T.R.A. DOCKET ROOM

Chairman Pat Miller  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243

Re: 2004 Docket Nos: 04-00166 and 04-00211

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Sincerely,



Margaret Hudgins  
313 Baldwin Street, SE  
Cleveland, TN 37311